GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4001
ANSWERED ON:09.04.2003
COMPLAINTS OF LATE DELIVERY OF MONEY ORDERS
MADAN PRASAD JAISWAL;RAM TAHAL CHOUDHARY

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government have ordered any inquiry into the complaints of delayed delivery of money orders;

(b) if so, the State-wise details thereof during the last three years;

(c) the number of employees found guilty in this regard;

(d) the number of guilty officials against whom disciplinary action has been completed; and

(e) the details of the punishment meted out to those found guilty?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SH THIRUNAVUKKARASAR)

(a) Yes, Sir.

(b) the State-wise details of the money order complaints received during the last three years is given in the Annexure.

(c) The number of officials who were found guilty, in this regard, is given below:-

Year	Number of officials found guilty
1999-2000	238
2000-2001	427
2001-2002	272

(d) The number of guilty officials against whom disciplinary action has been completed during the last three years is given below:-

Year	Major Penalty	Minor Penalty
1999-2000	10	228
2000-2001	42	385
2001-2002	26	246

(e) The details of punishment meted out to those found guilty are censure, withholding of increments, recovery of loss from pay, put off duty, debarred from appearing in departmental examinations, removal, dismissal and reduction in grade etc.

ANNEXURE

State-wise details of money order complaints received during last three years

Sl. No.	Name of Circle	1999-2000	2000-2001	2001-2002
1	Assam	2327	1086	3417
2	Andhra Pradesh	3308	3539	5987
3	Bihar	5403	4565	2372
4	Chhattisgarh	-	2891	5274
5	Delhi	41963	39376	59814
6	Gujarat	2590	2791	2404
7	Haryana	9969	14427	19282
8	Himachal Pradesh	3438	3129	3215
9	Jammu & Kashmir	457	1541	3087
10	Jharkhand	-	112	1657
11	Karnataka	3520	3635	8986
12	Kerala	3282	2380	2541
13	Madhya Pradesh	8022	10077	7852
14	Maharashtra	9760	10558	7223
15	North East	2082	2121	1531
16	Orissa	4188	2806	2252
17	Punjab	8684	16859	29919
18	Rajasthan	3728	3781	3274
19	Tamil Nadu	3968	5714	4852
20	Uttar Pradesh	19819	22022	21778
21	Uttaranchal	-	56	1224
22	West Bengal	6118	6251	12537
23	APS	4904	7367	7766
Total		147530	167084	218244